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PATENT Ifw

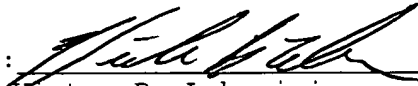
IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application : CURTIS HEISEY, ET AL.
Application No. : 10/016,597
Filed : October 26, 2001
Confirmation No. : 6523
For : INTELLIGENT DEVICE UPGRADE ENGINE
Examiner : Eric B. Kiss
Attorney's Docket : SYNER-177XX

TC Art Unit: 2122

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I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on 10-4-04.

By: 
Victor B. Lebovici
Registration No. 30,864
Attorney for Applicants

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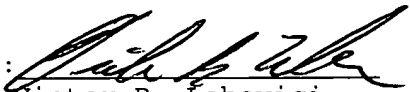
STATUS LETTER

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

Further to the filing of the above identified application on October 26, 2001, information is requested as to the present status of the above-identified application.

Respectfully submitted,

By: 
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Attorney for Applicants

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